

Fair stand delivery

General Informations (July 2023)

Delivery terms

This catalog is only valid for delivery to the exhibition stands. Aramark is located directly on the exhibition grounds. We deliver the ordered goods directly to your exhibition stand within the grounds of the MESSE ESSEN.

Listed prices and products changes reserved. All prices are exclusive of VAT and deposit.

Deliveries are made between 8:00 a.m. and 6:00 p.m. o'clock. The delivery takes place in the agreed time window.

The time window for trade fairs is 4 hours on the last 4 hours on the last set-up day and 1-2 hour on the days of the trade fair. Please make sure that the order can be received by you within the order can be received by you in the order time window. If our employee does not find a contact person on site at the contact person on site at the agreed time of delivery, the goods will remain on the stand and will be considered as delivered. We are not liable for theft or damage to the goods on your stand. We assume no liability.

We kindly ask you to place your repeat orders until 16.00 hrs. the day before by e-mail or webshop.

For orders placed after 4 p.m. we charge a handling fee of € 25 net per order.

We will make every effort to fill even short-notice repeat orders as quickly as possible. However, previously booked orders always have priority.

Beverages are delivered on commission and can only be only in full containers (no breakages, no single bottles. bottles) can be taken back and credited.

If the quantity of beverages taken back exceeds 50% of the beverage order value of the beverage order value, we reserve the right to charge a lump sum of 15,00 Euro net. Missing empties (bottles, beverage crates) will be invoiced at the deposit price.

Damaged or missing rental products will be invoiced to you at the at the purchase price.

Cancellation of stand catering services

Beverage orders can be canceled free of charge up to 48 hours before delivery. Food and equipment 72 hours prior the delivery. Personnel bookings can be cancelled free of charge only 14 days before. Thereafter, will be charge according to the order process or at the minimum deployment time. Special orders, as well as orders with external service providers such as DJ, Band, barista service requires an extra cancellation agreement.

Contact

Aramark Restaurations GmbH
i. Hs. Messe Essen
Norbertstraße 2 – 56
45131 Essen
Phone (0201) 7 22 88 25
FAX (0201) 7 26 70 31
E-Mail MesseEssen@aramark.de

Webshop order site

www.aramark-messe.de

Replenish order

www.aramark-messe.de
E-Mail: messeessen@aramark.de

Support & Informations during the fair

+ 49 (0)201 7 22 88 25

“Messe Shop“ / outside of hall 2

Here you can get drinks in boxes, snacks and disposable items.

Products offered can also be booked and taken on orders already entered by you in our system.

Delivery fee

For a total order value per delivery below € 120 net, we will charge a lump sum of € 25 net for the delivery order.

For the delivery of rental dishes an additional handling fee about € 25 net.

The minimum order value for a delivery from the range of food and bakery products is € 90 net.

For smaller requirements, e.g. individual boxes, we offer a pick-up point at the trade fairs.

Contracting note

Aramark provides all services offered, as well as additional orders, which you make on the basis of the following offers to Aramark, in the name and for the account of Messe Essen GmbH. In addition to the terms and conditions of the following offers, the terms and conditions (service) of Messe Essen GmbH apply, even if Aramark does not explicitly refer to the GTC for further orders from you. The GTC (service) can be found in the attachment and can be viewed at www.messe-essen.de.